

Lakers Chicken, Unit 2A, 2-4 Eastern Road, Romford, Essex, RM1 3PJ

Dispersal Policy

- 1) It is recognised by the Premises Licence Holder that during permitted licensed hours it is vital that the Licence hours and conditions are strictly observed. The management, staff and when on duty, the SIA Licensed Door Supervisor must work in close liaison with each other to achieve this.
- 2) An A4 size notice shall be prominently displayed by the exit door(s) reminding customers to respect nearby residents, to leave the premises and area quietly and as quickly as possible, not to take glass bottles or glasses outside Lakers Chicken at any time and not to loiter outside the premises or in the area.
- 3) During permitted licensed hours, at close and until all customers have left Lakers Chicken and the frontage, staff and when on duty, the SIA Licensed Door Supervisor shall politely encourage customers to leave Lakers Chicken (when they have finished their meal) and make their way home.
- 4) From the end of permitted licensed hours and throughout the consumption period and until all customers have left the premises, the member of staff tasked for the purpose and when on duty, the SIA Licensed Door Supervisor shall take a proactive role and stand on the exit door(s) asking customers to leave the premises quietly and as quickly as possible. The nominated Staff Member and when on duty, the SIA Licensed Door Supervisor shall ensure that customers do not take any glass bottles or glasses from the premises when departing and monitor the frontage to ensure people do not loiter outside.
- 5) Staff and when on duty, the SIA Licensed Door Supervisor shall monitor the outside of Lakers Chicken by CCTV and physical checks to ensure that customers outside smoking do not make excessive noise, that a maximum of 4 (four) smokers are allowed outside smoking at any time and to ensure that glass bottles or glasses are not permitted to be taken outside the premises at any time except as permitted by the Premises Licence.
- 6) A notice shall be displayed by the exit door(s) advising customers that no more than 4 (four) smokers shall be permitted outside at any one time
- 7) The member of staff tasked for the purpose and when on duty, the SIA Licensed Door Supervisor shall proactively implement the Dispersal Policy, aid in the dispersal of customers from the premises and area from the terminal hour until all customers have left the premises and area. They should politely ask anyone who lingers to leave the area quietly & as quickly as possible.
- 8) The nominated member of staff and when on duty, the SIA Licensed Door Supervisor should direct customers away from residential properties and towards nearby bus stops, the railway station or cab offices.

9) No new customers should be admitted to the restaurant or new orders taken from 15 minutes before the terminal hour on any night.

10) No new orders for dine in service should be taken after 22.45 on any day.

11) The indoor tables and chairs shall be closed to new customers at 22.45 daily and taken out of use by 23.15 daily.

12) Customers may not be permitted to bring alcohol into the premises or to consume alcohol in the premises at any time.

13) All staff including SIA Licensed Door Supervisors shall be trained regarding the Dispersal Policy and tasked to implement it.

Signed for Lakers Chicken.

Date 13/01/24

Drafted by Graham Hopkins

GT Licensing Consultants